
Oasis Swim School – Code of Conduct

Patrons and participants of the Oasis Swim School are expected to always follow this Code of Conduct.

- Respect the rights, dignity and worth of others – treat others as you would like to be treated yourself.
- Parents are encouraged to spectate classes but must refrain from providing feedback or directly approaching the Learn to Swim Instructor. This can be done via the Pool Deck officer or Centre Management only.
- Be aware of and always follow the Oasis Aquatic Centre’s standards, rules, policies, and procedures and promote these to others.
- Refrain from any form of abuse, harassment, discrimination, and victimisation towards others.
- Raise concerns regarding decisions or conduct of staff through the Pool Deck officer or Centre Management.
- Be a positive role model to all – particularly your own children.
- Be mindful of the use of photographic/video devices whilst lessons are operating. Always seek the approval from the Pool deck officer and relevant participants/instructors before using.
- Swimmers and parents/guardians are to observe and obey all signage around the poolside area.
- Parents must accept that during sessions our teachers and helpers are required to handle the children for the purposes of supporting them in the water or moving limbs to convey correct stroke techniques.
- Parents/guardians should assist the instructors to control the behaviour of the swimmers during the session if required.

Upon registering for an Oasis Swim School class, you are agreeing to the above terms and conditions.

Note: Failure to comply with this code of conduct may result in cancellation of membership/program and prohibited access to the Oasis Aquatic Centre.