

Swim & Fitness Visit Pass Terms and Conditions

Visit Pass Access

1. Visit pass scan cards must be presented to reception to be scanned prior to entry into the centre. Entry will not be permitted without the visit pass scan card. Lost cards must be reported to reception for replacement. A fee will be charged for replacement cards.
2. Visit passes can only be used at the Oasis Aquatic Centre.
3. Visit passes are limited to the activity they are purchased for (swim vouchers for swimming, class vouchers for classes).
4. A person can only have a maximum of 40 visit passes on their account at one time. Oasis Aquatic Centre Reception staff will use their best endeavours to update patrons on remaining passes upon scanning into the facility.
5. Members have access to the facility and programs during operating hours which may vary from time to time. Facility hours, timetables or other notices are advertised as required.
6. All terms and conditions for visit pass memberships will be as per Oasis Aquatic Centre fees and charges or displayed at the facility.
7. The facility reserves the right to sight concession cards on demand.
8. The facility reserves the right to alter rules and regulations at its sole discretion.

Cancellation/Change of Visit Passes

1. Visit passes are non-transferable and non-refundable.
2. Visit passes expire three (3) years from the date of purchase and cannot be extended.
3. The expiry date of the visit passes is not printed on the scan card.

Termination of Visit Pass

1. Management reserves the right to terminate any visit pass membership if the conduct of the member is detrimental to the centre, disruptive, harassing, threatening, abusive, rude or intimidating to other users or to facility staff.
2. The member has breached the facility rules and regulations, or any condition, rule or regulation of the facility as posted within the centre.
3. The member does not follow the instructions of staff.
4. Termination of the visit pass will be at the discretion of management.
5. A member whose visit pass has been terminated will forfeit any remaining visits without claim for refund.

Health and Physical Condition of Member

1. By entering this agreement, the member warrants that they are physically capable of participating in exercise.
2. The member acknowledges that by maintaining a membership with the Oasis Aquatic Centre, they warrant that they are physically capable of participating in exercise.

Limited Liability

1. Visit pass members are solely responsible for their decision to participate in exercise and the level of intensity of the chosen activity. It is the visit pass members' responsibility to notify their doctor of any changes in their physical condition which may impact their capacity to exercise.
2. The facility, its agents and employees will not be held responsible for any loss, damage or theft of property belonging to the pass holder whilst in the centre.
3. The facility will not be held responsible for any personal injury, illness or death resulting from the use of the facility and / or equipment provided in the centre, except to the extent that such occurred because of negligence on the part of the facility.

Change of Terms and Conditions/ Rules and Regulations

1. The facility may add to, change, or remove visit pass terms, conditions, rules and regulations, including but not limited to the services and facilities offered by the facility from time to time.

Privacy

1. The Oasis Aquatic Centre acknowledges and respects the privacy of individuals. The information that is being collected is for the purpose of processing your visit pass. The intended recipients of this information are the Oasis Aquatic Centre and its authorised staff.
2. You will receive communications from the Oasis Aquatic Centre from time to time updating you on items relating to visit pass, our memberships, or promotions. The Oasis Aquatic Centre uses a range of mediums to communicate with members including, but not restricted to, direct mail, email, SMS and telephone. If you do not wish to have your information used for this purpose please advise us; You have the right to access and alter personal information, protecting yourself in accordance with the Commonwealth Privacy Act (Amended 2001).